

# Provincial Job Description

TITLE: PAY GRADE:

(436) Vocational Program Facilitator

#### FOR FACILITY USE:

#### **SUMMARY OF DUTIES:**

Position is responsible for delivery, implementation and follow up of vocational program curriculum in the area of employment skills (e.g., work/life skills, psycho-social skills, job counselling and maintenance skills).

### **QUALIFICATIONS:**

♦ Diploma in Human Services field

## KNOWLEDGE, SKILLS & ABILITIES:

- Basic computer skills
- ♦ Interpersonal skills
- ♦ Organizational skills
- **♦** Communication skills
- **♦** Ability to work independently
- ♦ Ability to work in a multidisciplinary team
- ♦ Driver's license, where required by the job

#### **EXPERIENCE:**

♦ Previous: Twelve (12) months of successful experience in direct service to youth.

#### **KEY ACTIVITIES:**

#### A. Facilitation/Coordination

- **♦** Receives and processes client referrals.
- **♦** Assists clients with the admittance process.
- ♦ Completes client assessment (e.g., eligibility, strengths/barriers, appropriate interventions, Life Domain Questionnaire).
- ♦ Ongoing development, revision, modification and delivery of curriculum (e.g., psychosocial life skills, employment skills, barriers) based on goals, needs, and learning styles of client.
- **♦** Coordinates work placements, employment opportunities for clients (at-risk youth, disabled clients).
- ♦ Liaises with organizations (inside/outside health region) and employers.
- ♦ Identifies and addresses issues that might hinder ongoing employment for clients.
- ♦ Coordinates intervention strategies and provides outreach services to clients.
- ♦ Assists in the development and modification of the curriculum/program.

#### B. Coaching

- ♦ Develops and supports implementation of action plans with clients (e.g., goals, objectives, methods of evaluating goal attainment).
- ♦ Revise and modify and document action plans according to the changes and development of client's goals and objectives.
- ♦ Assists clients (e.g., enrolment procedures with educational institutions, research and develop career plans, resumes, skills enhancement opportunities)
- ♦ Performs post-case management follow up to determine outcomes for closure of client action plans.

#### C. Related Key Work Activities

- ♦ Provides public and community relations in regard to promotion and information of the program.
- ♦ Maintains files and records according to current protocols (e.g., Transitions to Employment Program, Service Canada).
- ♦ Provides reports as required.
- ♦ Attends and participates in team meetings.
- ♦ May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.
- **♦** Maintains all program/project equipment.



The above statements reflect the general details considered necessary to describe the principal functions of the job and shall not be construed as a detailed description of all related work assignments that may be inherent to the job.

Validating Signatures:	
CUPE:	SEIU:
SGEU:	SAHO:

Dated: October 11, 2013